

## The Joint Commission PUBLIC NOTICE

The Joint Commission, which grants accreditation to healthcare organizations, conducts regular unannounced surveys of the KishHealth System hospitals including Kishwaukee Community Hospital in De Kalb, IL and Valley West Community Hospital in Sandwich, IL. The purpose of Joint Commission surveys is to evaluate organizations' compliance with nationally established standards. Survey results are used to determine whether, and the conditions under which, accreditation should be awarded to the organization.

The Joint Commission standards deal with organization quality, safety-of-care issues, and the safety of the environment in which care is provided. Anyone believing that he or she has pertinent and valid information about such matters may contact either hospital's administrative offices. If anyone continues to have concerns, The Joint Commission can be contacted at:

Division of Accreditation Operations

Office of Quality Monitoring

The Joint Commission

One Renaissance Boulevard

Oakbrook Terrace, IL 60181

Or

Phone 800-994-6610

Or

Email [complaint@jcaho.org](mailto:complaint@jcaho.org)

The KishHealth System will not take any disciplinary or retaliatory action against any employee (including, but not limited to physicians, staff, volunteers and students) reporting safety or quality of care concerns to The Joint Commission.

This notice is posted in accordance with The Joint Commission's accreditation participation requirements